BENEFIThelp Solutions

YOUR PERSONAL GUIDE

Looking for more spendable income?

...You found it.





FLEXIBLE SPENDING ACCOUNT

Sign-up for a flexible spending account and Start saving

Today, everyone is faced with rising healthcare costs and complex employee benefits. At BenefitHelp Solutions, helping you means more to us than just paying claims and answering phones quickly. It's about helping you understand your benefits and saving you money.

Did you know that there's a simple way to get your hands on additional spendable income, month after month? If you, like most people, spend a few hundred dollars or more each year in out-of-pocket healthcare costs, you can get 25 to 40 percent of that money back in your pocket when you sign up for a Flexible Spending Account (FSA).

MANAGE YOUR FLEXIBLE SPENDING ACCOUNT ONLINE

Log on to **www.benefithelpsolutions.com** 24/7 to view your account activity, submit claims, and update your profile information.



HOW AN FSA WORKS

With an FSA, you determine how much out-ofpocket child care and healthcare expenses you have each year, and then you have that amount (divided by the number of payroll periods) automatically set aside from your paycheck. The money is pulled out before taxes are deducted and held in a special account for you. When you start paying healthcare or dependent care expenses, you get reimbursed from your FSA account — and that money never gets taxed. The bottom line: you get more spendable income for paying off credit-card debt, planning a much-needed vacation or finally getting yourself an iPhone. What will you do with the money you'll save?

EXAMPLE OF PETER'S ANNUAL SAVINGS	WITH AN FSA	WITHOUT AN FSA
Peter's taxable income	\$30,000	\$30,000
Pre-tax amount deposited into an FSA	\$1,200	\$0
Peter's taxable income	\$28,800	\$30,000
Subtract estimated Federal, State & FICA taxes	\$8,060	\$8,400
Take home pay spent on FSA eligible expenses	\$0	\$1,200
Peter's actual spendable income	\$20,740	\$20,400
Annual savings	\$340	\$0

In this example, Peter is saving \$340 by simply enrolling in an FSA. Enroll in a dependent care account as well and save even more. Your savings results may vary based on your income, tax bracket and amount contributed to the FSA account.

Determining your FSA contribution

To help you determine how much money you should set aside for your FSA, use this worksheet to calculate your out-of-pocket expenses for the year. For a full list of eligible FSA account expenses and eligibility requirements, visit us online at **www.benefithelpsolutions.com/eligible**.

FILL-IN THE FOLLOWING:

MEDICAL EXPENSES NOT COVERED BY INSURANCE	ANNUAL ESTIMATE
Deductibles, copays, coinsurance	
Prescription drugs	
Over-the-counter items	
DENTAL EXPENSES NOT COVERED BY INSURANCE	
Checkups and cleanings	
Fillings, X-rays, crowns, bridges	
Dentures, inlays	
Orthodontia	
VISION AND HEARING EXPENSES NOT COVERED BY INSURANCE	
Exams	
Prescription eyeglasses	
Contact lenses and cleaning solution	
Corrective eye surgery (LASIK, cataract, etc.)	
Hearing aids and batteries	
Total healthcare expenses	\$
DEPENDENT CARE EXPENSES	
Licensed day care, nursery or pre-school	
Before and after school programs	
Summer day camps	
Total dependent care expenses	\$

Two account types.

HEALTHCARE SPENDING ACCOUNT

A Healthcare Spending Account allows you to pay for eligible expenses not covered by your healthcare plan. Some eligible expenses include:

- Deductibles, copayments and coinsurance for medical and dental plans
- Prescription medications and approved over-the-counter healthcare products
- Eye exams, glasses, prescription sunglasses, contact lenses and solutions, and LASIK eye surgery

DEPENDENT CARE SPENDING ACCOUNT

A Dependent Care Spending Account reimburses you for care provided by eligible caregivers for dependents age 12 and younger, or for a disabled spouse or other dependents whom you claim for tax purposes. A few examples of eligible dependent care expenses:

- Care provided in your home by an eligible caregiver
- Care provided outside your home at a qualified day care provider
- Care provided at a licensed day care facility
- Summer day camps
- Before- and after-school programs

For more detailed dependent care information, click on FSA Accounts in the member section at www.benefithelpsolutions.com



Hassle-free

Payment

BENEFITS CARD

Not all employers offer the Benefits VISA (Benefits Card) option. To find out if you are eligible for a Benefits Card, please contact your group administrator.

The Benefits Card provides direct access to your Flexible Spending Account, allowing you to pay for eligible healthcare expenses at qualified locations wherever VISA is accepted. When you use your Benefits Card, you no longer have to wait for reimbursement because the money is deducted directly from your FSA account at the time of purchase. However, in most instances, you will still have to submit supporting documentation for your purchases.

Your Benefits Card can be used at participating grocery stores, pharmacies and wholesale clubs with vision and pharmacy services (most of these stores have elected to participate in the IRS Benefits Card program); or at hospitals, and medical, dental and vision provider offices.

When you're at the grocery store or pharmacy and it's time to pay, swipe your Benefits Card and select "Credit," if asked. The Benefits Card automatically approves your eligible items and debits the money from your FSA account. If you are also buying non-eligible items, the terminal or clerk will ask you for another form of payment. Then just pay the remainder with another card, cash, or check as you'd normally do.

When paying for services provided by a medical, dental or vision care provider, the Benefits Card can automatically approve services that match a set copay or a multiple of that copay (not coinsurance) from your group health plan(s). Supporting documentation for these services is not needed; however, if the provider's charge is an amount other than the copay, you can still use the Benefits Card to have the expense directly deducted from your account. You will just need to submit supporting documentation to BenefitHelp Solutions when you receive the letter requesting it.

Reimbursement

AUTOPAY

Not all employers offer the AutoPay option. To find out if you are eligible for AutoPay, please contact your group administrator.

AutoPay is an option that allows you to be reimbursed automatically for your eligible out-ofpocket medical, dental and prescription expenses processed by your medical administrator without having to submit claim forms or supporting documentation (currently, Moda and Delta Dental is the only administrator eligible). When your medical administrator receives a claim from your provider, they will process and pay the claim according to your plan benefits. The administrator will send you an Explanation of Benefits (EOB) and, at the same time, send the information to BenefitHelp Solutions for automatic reimbursement of eligible out-of-pocket expenses. The amount shown on the EOB in the Patient Responsibility column is the amount you will automatically receive - up to your annual FSA election amount.

Orthodontia and IRS-ineligible expenses, such as cosmetic procedures, are excluded from AutoPay.

DIRECT DEPOSIT

By having your Flexible Spending Account reimbursement directly deposited into your bank account, you eliminate the hassle of having to go to the bank each time you receive a check. Instead of receiving a reimbursement check in the mail, you will receive a Direct Deposit Remittance Advice. The Remittance Advice will provide a full explanation of what was paid. All direct deposits will be initiated on the same day as the normal check reimbursement date.

CONTACT US:

www.benefithelpsolutions.com phone: 855-378-0197



Manage your benefits *on the go.*

Want an easy way to check your account balances and submit receipts from anywhere? The BenefitHelp Solutions Mobile App lets you access your accounts with a touch of a finger. Designed to help you quickly find what you need, our Mobile App provides secure, on-the-go access to all your accounts.

Use the "I Want To" section to make payments, view HSA investments and scan items for eligibility View balance information for your account(s) right away

Stay up to speed

Wondering whether you have enough money to pay a bill or make a purchase? The BenefitHelp Solutions Mobile App puts the answers at your fingertips*:

- Enjoy real-time access including an intuitive app design and navigation
- Log in to your account(s) using your fingerprint
- Quickly check account details for medical and dependent care
- View account summary
- · View in-app messages and text alerts that provide instant notifications about your account(s)
- Access a list of eligible expenses
- Retrieve a lost username or password
- Use app with Apple[®] or Android[™] smartphone

Tap to take action

Whether you're on the couch, waiting in line, or at your desk, you can use the BenefitHelp Solutions Mobile App to take action quickly.*

- Submit claims for medical and dependent care FSA, HRA, VEBA, transportation, tuition and premium reimbursement plans
- Snap a photo of a receipt to submit now or store for later
- Make an HSA distribution or contribution and view HSA investment details
- Use the Eligible Expense Scanner to determine if a product qualifies as a medical expense
- · Pay yourself or your care provider
- · Add and store information on new payees
- · Enter and view expense information and receipts
- Report a debit card as lost or stolen





Imagine what you can do with The BenefitHelp Solutions Mobile App

Check balances

Wondering if you can pay for an elective procedure? No need to wait for an answer — your account balance is right at your fingertips.

Scan expenses

Scan a product bar code to find out if it qualifies as a medical expense.

With a quick barcode scan, you'll know in an instant whether an item qualifies as an eligible expense

Make payments quickly

Capture receipts and record eligible expenses when they happen. Add payees and pay bills from any account. And, if you pay out-of-pocket, request a distribution from your HSA.

Manage HSA investments

Keep track of your HSA investment performance wherever you are. See your balance, activity details and rate of return so you can make informed decisions about your healthcare.

> Check the activity of your HSA investments at any time, right from your mobile device.

Get started with the BenefitHelp Solutions Mobile App in minutes.



Download the BenefitHelp Solutions app for your chosen device from the Apple App Store or Google Play and log in using the password you use to access the BenefitHelp Solutions consumer portal.

* Some functionality listed may require additional products and services





